

Imaging System Service Italy

„Preserving and being able to pass information on, is the most valuable asset of an institution.“ states the Italian digitization service provider Imaging System Service. Their focus is transforming books and documents into accessible digital knowledge, guiding and supporting their customers throughout the entire implementation and workflow management. By offering this complete solution, ISS has achieved, since its founding in 1998, to earn the confidence and appreciation of a large number of important institutions across Italy.



Why the Qidenus Mastered Book Scanner?

As the demand for book digitisation increased, the company representatives realized that their equipment wouldn't be able to cover all the requirements and at the same time achieve the customer desired quality level, so a high performance book scanner had to be chosen to fulfill the task. After an intense analysis conducted by the company's experts, the Qidenus Mastered Book Scanner was chosen.



When asked why the decision had fallen on the Qidenus book scanner, Mr. Fabio Tavezzi, CEO of ISS Italy replies:” Providing service is not simple because customers require low costs and a very high quality of results independently of the condition of book. It is not possible obtain these results using traditional flat bed scanners because the speed is lower and if the book is old, gentle conservative treatment during the digitization process is necessary. The 3 Mastered Qidenus Book Scanners A3+ 300ppi in the V-shaped 80 degrees with the integrated flexible book cradle, adjusting to the characteristics of a large variety of books, have performed admirably and have helped us increase our customer portfolio.”



Moreover, Mr. Fabio Tavezzi continues to discuss one of the main characteristics which make Qidenus unique in the world: “The semi automatic function assists operators during work, therefore increasing productivity, decreasing the operator's physical activity and stress of moving the glass plate up and down and pressing the button to start the digitisation before each scan. It also ensures customers of the safety of the page turning, since the book is only touched by the operator who decides how much force to apply on the pages according to the conditions of the book.”



From innovation to customer loyalty

Due to the simply use, greater respect for the books' integrity, the much higher daily quantity production and integrated workflow provided by the Qidenus Mastered Book Scanner, ISS has managed to scan since 2010 when the machines were purchased more than 1 million pages and aims for much more. As Mr. Fabio Tavezzi convincingly states, the next investment will still be Qidenus: “Qidenus has constantly evolved technologically, increasing speed quality and enlarging the supported book format from A3+ to A2 and A1. This is highly appreciated from our side and we are looking forward to acquiring the new book scanner model!”

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